

1 PREAMBLE:

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3 Ensuring the health, safety, and well-being of North Carolinians requires moving beyond a system that
4 focuses on one disease, one person, one provider and embraces a collaborative approach to addressing
5 a complex array of medical, environmental, and social factors. The phrase, “it takes a village” has never
6 been truer and is the foundation for the team-based care model. The team-based care approach
7 optimizes the effectiveness, efficiency, and experience of all care providers involved in a person’s care.
8 This policy intentionally focuses on the purpose and process of a team-based approach regardless of
9 practice structure, institutional priorities, and organizational differences. In short, this is not a policy
10 about scope of practice, but a policy about advancing equitable whole person, patient-centered,
11 collaborative care that meets the goals and needs of people and populations while also promoting the
12 Quadruple Aim.

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15 NCMS DRAFT POLICY OUTLINE:

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17 **TEAM BASED CARE**

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19 The North Carolina Medical Society supports a framework of care that promotes an equitable, safe, and
20 coordinated system of high-quality care delivered by a multidisciplinary, interprofessional team of
21 health and social support providers, inclusive of the patient and their family/caregiver(s), collaboratively
22 working to achieve a shared goal. A framework constructed from the [Interprofessional Education](#)
23 [Collaborative’s Core Competencies](#) and the fundamental components of an enhanced team for health.

24 The North Carolina Medical Society supports the following approaches to help promote the adoption of
25 effective team-based care:

26 **I. Development of a Statement of Intent and Purpose**

- 27 ♦ Define the roles and responsibilities needed to meet the health goals and needs of
28 people and populations and optimize performance through the collective training and
29 competencies of team members.
30 ♦ Identify shared values and ethics
31 ♦ Develop a collaborative and coordinated process strategy that promotes patient success

32 **II. Promotion of Interprofessional, Multidisciplinary Care**

- 33 ♦ Include shared decision making with the patient and family/caregiver(s)
34 ♦ Integrate behavioral, physical, oral, and social health
35 ♦ Cultivate a collaborative environment with shared accountability
36 ♦ Promote interoperability across sectors and geography

37 **III. Workforce Preparation**

- 38 ♦ Incorporate the IPEC core competencies into workforce education and training
39 • Values and Ethics for Interprofessional Practice
40 • Roles and Responsibilities
41 • Interprofessional Communication

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- Teams and Teamwork

- ◆ Utilize a common language to foster universal understanding and effective communication
- ◆ Identify objective and reasonable metrics that translate across sectors for data consistency and efficacy

IV. Supporting Advanced Payment and Care Delivery Models

- ◆ Advocate for an equitable payment model that rewards high value, patient-centered care delivered and coordinated by a diverse team of care providers
- ◆ Encourage flexible coverage and access to care such as telehealth, remote patient monitoring

V. Promoting Public Awareness

- ◆ Provide public education that defines team-based care and introduces the various members and roles that may make up a team for health
- ◆ Uphold a common and consistent language
- ◆ Create a communication strategy that incorporates interpretative services and multiple outreach methods to ensure equitable and broad outreach
- ◆ Engage community partners
- ◆ Advocate for technology advancement to drive access and opportunity

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