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| **10 Reasons To Choose the NRACC PTN:** | **Practice Support Team:** |
| 1. EXPERIENCE in accountable care and alternative payment models with our team of 50+ healthcare experts providing an experienced PTN ready to deliver services to help providers begin your practice transformation immediately upon enrollment. | NRACC SE Regional Vice President provides continuous quality improvement and TCPI oversight  NRACC Executive Director will hold Monthly CEO/Practice Administrator/Practice Manager Calls to ensure all practices achieve aims set during practice assessments. |
| 1. LIGHTBEAM HEALTH DATA ANALYTICS SOFTWARE - <http://www.lightbeamhealth.com/analytics.html>    * Quality reporting and Dashboard    * Care Management Module for 24/7 access to patient demographics and care plan. | NRACC Data Integration Analyst will be assigned to work directly with your IT staff to ensure smooth integration and flat file uploads, as well as patient data submitted in excel formats.  NRACC QI Specialists will work with Clinical Quality Nurse to develop quality improvement goals. |
| 1. CLINICAL HEALTH COACH (CHC) TRAINING for Care Coordinators created by Iowa Chronic Care Consortium, <http://iowaccc.com/clinicalhealthcoach/>    * 26 hour training online with 2 hour closing session offered live at July quarterly regional workshop | NRACC Regional Care Coordination Coach, RN will mentor your Care Coordinator and meet with your CC nurse twice monthly. |
| 1. PATIENT CENTERED MEDICAL HOME (PCMH), Alignment and readiness education for PCMH certification    * Practice assessment and quarterly reviews are aligned with PDSA (Plan Do Study Act) format in all action planning and aim setting.    * PCMH Training Webinar – June 24th | NRACC Quality Improvement Specialists will complete baseline practice assessments (aligned with PCMH requirements) and will meet quarterly to update the assessment and identify areas for practice improvement. |
| 1. NURSE ADVICE HOTLINE - Centene’s Nurse Advice Hotline is available for 24/7 Access <http://www.nursewise.com/service/nurse-advice-triage/> | NRACC VP of Clinical Services providing oversight and education  Training Webinar on 24/7 Access to Nurse Advice Hotline |
| 1. VALUE-BASED HEALTHCARE EDUCATION – Courses and recorded webinars available online via SWANK Learning Management System with Continuing Education credits    * <https://nationalruralaco.swankhealthcare.com/> | NRACC Credentialed Educators  40+ Courses / Recorded Webinars  24/7 Technical Support |
| 1. PATIENT SATISFACTION SURVEYS –    * A tablet computer preloaded with the CAHPS questions is provided to your clinics to gather feedback from your patients regarding their experience and receive monthly reports with results, prior to GC-CAHPS survey period. | Tablet Computers for each clinic location  Patient Satisfaction Survey Tool  Patient Satisfaction Survey Webinar |
| 1. BILLABLE CHRONIC CARE MANAGEMENT PROGRAM – to improve revenue, reduce preventable ED visits and readmissions, and improve health outcomes of high risk patients    * Education, live and online, for billing and coding requirements for Billing CCM, TCM, Annual Wellness Visits,    * Coaching and education for Care Coordinators, and Practice Managers    * Technology required for 24/7 access to care plan through Lightbeam technology and    * 24/7 access to Nurse advice hotline. | Regional Workshops Quarterly – With Hands on Training  Templates, Consent Form, Signage, Marketing materials  Care Planning Module on Lightbeam  24/7 Nurse Advice Hotline  Chronic Care Management Webinar |
| 1. PROJECT MANAGEMENT: Project launch and communications for 4 years, from launch to completion. | NRACC Project Manager will work to coordinate your TCPI project to ensure that your practices are registered for events and training, as well as push out information/updates to you and your team. |
| 1. CLINICALLY INTEGRATED NETWORKS: Join other independent organizations in your state to take advantage of value-based contracts that reward higher quality performance and managing cost. | NRACC Director of Managed Care will work with commercial plans in each state to negotiate care coordination and population health payments. |