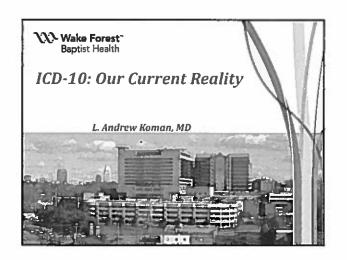
North Carolina Orthopaedic Association 2015 Annual Meeting Opening Session - Saturday, October 10



October 9-11, 2015 • Kiawah Island Golf Resort

Kiawah Island, South Carolina

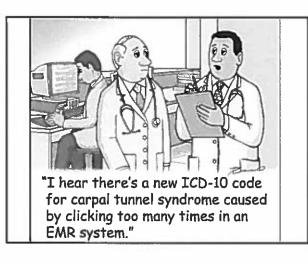
This continuing medical education activity is jointly provided by the NCOA and the Southern Regional Area Health Education Center

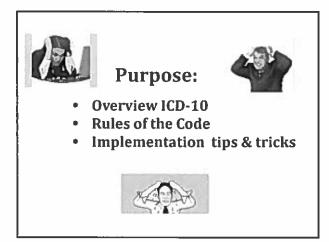


Disclosures

Author - developer DT Scimed which has developed an ICD-10 coding application







*ICD-10*What is it?

- Initiated -1983
- Endorsed by the Forty-third World Health Assembly in 1990
- · Latest version -1994
- 155,000 codes (ICD-9—17,000)
- Adoption swift in most of the world.
 - "ICD-10-AM" -Australia & NZ in 1998
 - > "ICD-10-CA" Canada in 2000
 - > Slow in US

Implemented October 1, 2015

ICD-10 CM What is it?

Diagnostic codes:

> 26 areas / chapters 21 (A - Z)

eg. chapter 1 certain infectious disease and parasitic diseases (A00-B99)

chapter 12 diseases of skin and subcutaneous system (L00-L99)

- > Defined by 4-7 characters
- Etiology codes
 - --- "external causes of morbidity"



ICD-10-CM vs ICD 9

CM- clinical modification Published by Government intent

- "useful" classification tool
- > Index medical records
- Care review
- Basic health statistics
- Describe clinical "picture"

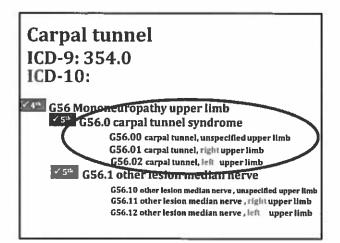
ta day roomat day rise na data

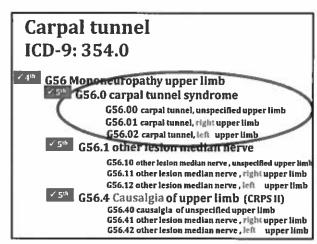
ICD-10 CM Why should I care?

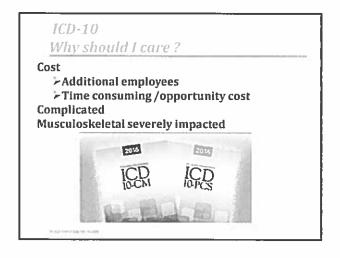
- > Necessary for payment
- Reason to deny payment
 - "unspecified" . _ _ 9
- Specificity of diagnosis (description) safer

The only efficiency or long-term value is to do it right the first time

MALE OF DESCRIPTION







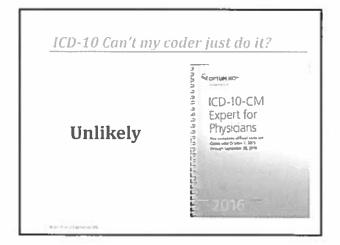
Medical centers have adopted EMR systems that must now have ICD-10

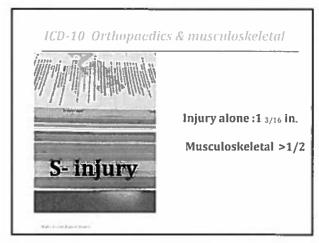
WFBH 2016

\$20,000,000

Significant Cost:

- Training
- Programming
- Efficiency
- Denied / delayed payment(s)
- Frustration; quality of life





ICD-10

Musculoskeletal codes

- Most numerous
- Complicated
- 33% unspecified & other

However, you better not use "unspecified" or "other"

ICD-10
Won't the coders do it?

> yes but NO
> Too complicated
> You have to give them all details

or

Was ft opput right or Jeft 27 Please Pix note

Musculoskeletal - most complicated

- Injury S
- Nervous system G
- · Circulatory I
- Skin L
- Musculoskeletal / connective tissue M
- · Congenital Q
- External causes V
- · Medical co-morbidities

ICD-10 vs ICD 9

- · Improved specificity
- Laterality
- · Joint and bone involvement
- · Injury status/progression
- Physeal injury
- Mechanism
- Current status
- · External causes of injury
- Details
 - Complications
 - Pathologic fractures

Why ICD-10? improved specificity

Charcot ICD-9-CM 713.5 now hasd 50 descriptors In ICD 10 joint and etiology specific

M14.6 Charcot's Joint

M14.60 Charcot's Joint; unspecified site M14.61 Charcot's Joint; shoulder

M14.611 Charcot's Joint, right shoulder M14.612 Charcot's Joint, left shoulder

M14.619 Charcot's Joint, unspecified shoulder Charcot's Joint, elbow Charcot's Joint, wrist M14.62

M14.63 M14.64 Charcot's Joint, hand

Better care?

ICD-10-CM vs ICD 9

Increase in characters

- Majority codes
- Letter as 1st character
 - eg spastic quadriplegic cerebral palsy

ICD- 9 343.2

ICD-10 G80.0

If required:

- > 6th and 7th character not optional
- > 7th character letter for injury
- "X" may be used as a placeholder or

__ "filler" character





Code: 4 - 7 characters:

- 1st ⇒ always a letter A to Z
- 2nd , 3rd identify category (disease / injury/ Event)
- Followed by "."
- 4^{th} , 5^{th} area or process
- 6th | laterality
- 7th letter (stage /status healing)

ICD-10: some rules of the code Sprain metacarpophalangeal joint right index; initial encounter S63.650A

ICD-10: some rules of the code

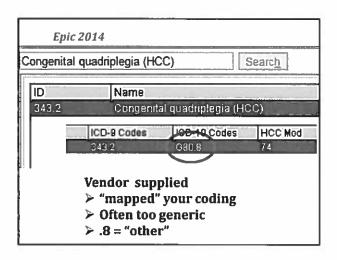
✓ 4th The number of characters required

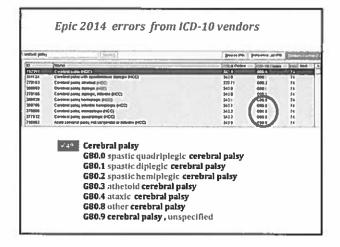
"Simple" diseases 4 characters

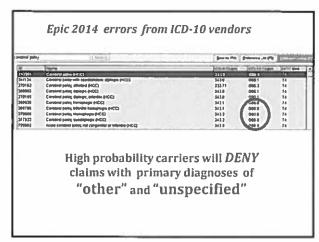
- Type 1 diabetes without complications E10.9
- Primary hypothyroidism E20.0

"Complex" diseases with complications: 5-6 characters

- Diabetes Type 1 neurologic complications □Mononeuropathy E10.41
 - □ Polyneuropathy E10.42
 - ❖ Neuropathic arthropathy E10.610







Benefits of ICD-10?

Musculoskeletal diagnosis:

- Descriptor
 - > How we treat patient
 - > Must be specific
 - Without abbreviation (s)
- Code
 - Necessary for payment

ICD-10-CM vs ICD 9 required

Correct code

descriptor that is exact for enough management correct characters

Dilemma:

process is complicated enough that "coders" will be unable to complete without exact verbiage

ICD-10-CM_vs ICD 9 compliance

In addition:

the body of the history and physical will have to support the diagnosis

HPI: ... patient, as a pedestrian, was struck by pedal cycle with ... landing on right hand ..."

Physical exam: Right UE: deformed humerus... skin intact ...

X-rays: displaced fracture midshaft; right personally reviewed...

ICD-10-CM vs ICD 9 compliance

Chief complaint :

ICD-10-CM vs ICD 9 compliance

Chief complaint:

pedal cycle with ... landing on right hand ..."

Physical exam: Right UE: deformed humerus... skin intact ...

X-rays: displaced fracture midshaft; right

Are there inconsistencies and contradictions?

All hemiplegia is not the same

Cerebral palsy – congenital

680.1 spastic hemiplegic cerebral palsy- No laterality/No dominance

✓5° Hemiplegia and Hemiparesis – unspecified cause

G81.11 spastic hemiplegia affecting right dominant side

G81.12 spastic hemiplegia affecting left dominant side

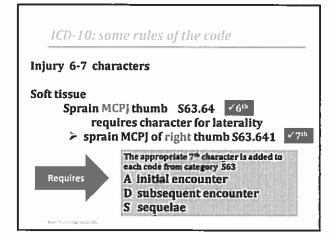
G81.13 spastic hemiplegia affecting right non-dominant side G81.14 spastic hemiplegia affecting right non-dominant side

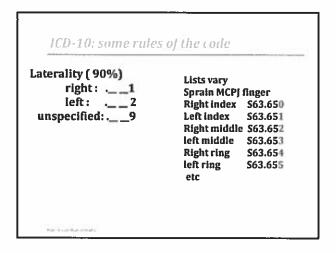
76* 169.05-following non-traumatic subarachnoid hemorrhage;

169.15-following non-traumatic intracranial hemorrhage:

69.35-- following cerebral infarction hemorrhage;

169.35--following other cerebrovascular disease





Unspecified part /area
____ O Sprain unspecified part of...

Other .__ 8 Sprain of other part of unspecified wrist \$63.8X9_
Other 8 unspecified 9
Other sprain of other finger \$63.698_

Fractures 1CD-10: some rules of the code

Fractures:

- Never bilateral
- > Assumed "displaced" unless -- coded "non displaced"
- Open vs closed designation required

Water from Digital St. 60.

ICD-10: some rules of the code

Fractures 7th character

- Long bone closed
- Not long bone closed or open
- Long bone open

>Bone

➢ Displacement

>Open vs closed

>Laterality

>Stage of healing >Other / unspecified

7th character-modifier NOT long bone fractures

The appropriate 7th character is added to all Codes in subcategory

- A initial encounter
- D subsequent encounter for fracture with routine healing
- G subsequent encounter for fracture with delayed healing
- K subsequent encounter for fracture with malunion
- P subsequent encounter for fracture with malunion
- S sequelae

7th character--modifier Closed fracture

The appropriate 7th character is added to all Codes in subcategory

A initial encounter

- D subsequent encounter for fracture with routine healing
- G subsequent encounter for fracture with delayed healing
- K subsequent encounter for fracture with malunion
- P subsequent encounter for fracture with malunion
- S sequelae

Color from cases and the color of the color

LONG BONE FRACTURES

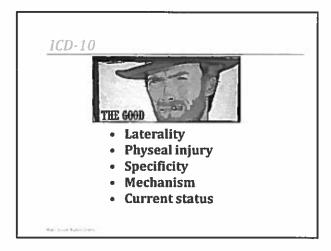
ICD-10: some rules of the code

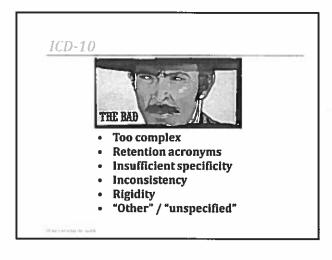
"Bilateral" - congenital only

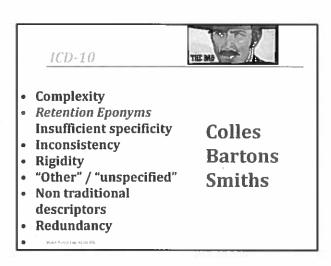
Injury / acquired musculoskeletal / vascular etc. --- right; left

The only consistency within ICD-10 is the lack of consistency

Martin Franchiscopies (Co.







ICD-10



Complexity

Retention acronyms

Insufficient specificity

Inconsistency

Rigidity

"Other" / "unspecified"

Non traditional descriptors

Redundancy

Laceration blood vessel of right thumb S65.411 Radial?

Ulnar?

Other physeal injuries specific eg "Salter Harris type IV physeal fracture; lower end of radius; right arm " S59.241A

ICD-10



Complexity

Retention acronyms

Insufficient specificity

Inconsistency

Rigidity

"Other" / "unspecified"

 non traditional descriptors

Redundant

"Salter Harris type IV physeal fracture; lower end of radius; right arm " \$59.241A

Instead of

"type IV physeal fracture; distal radius; right" \$59.241A

ICD-10



- Complexity
- Retention acronyms
- Insufficient specificity
- Inconsistency

"upper end" ≠ proximal

"lower end" ≠ distal

Rigidity

"Other" / "unspecified"

Non traditional descriptors

redundant

for the Control Reports to the

ICD-10



- Complexity
- Retention acronyms
- Insufficient specificity
- Inconsistency
- Rigidity

Radius; right arm

- "Other" / "unspecified" Salter Harris physeal
- Verbose / non traditional descriptors
- redundant

Water Primat Digeres has do

Musculoskeletal - Injury S

☐ Body area

>Superficial

contusion abrasion blister

external constriction foreign body insect bite other bite Other unspecified

Web Common Services

Musculoskeletal - Injury S

☐ Body area

>Superficial

✓Open wound

Unspecified Laceration – without FB Laceration –with FB

Puncture - - without FB Puncture -with FB

Open bite

Materia and that of them.

Musculoskeletal - Injury S

- Body area
 - >Superficial
 - **✓Open wound**
 - >Fracture
 - **➢**Dislocation
 - **≻**Subluxation

Deep

- >Strain
- **≻**Nerve
- **≻**Blood vessel
- >Muscle, fascia, tendon

With Correl Experie treels

Soft tissue

The appropriate 7th character is added to each code from category

A initial encounter

D subsequent encounter
S sequelae

Specificity ICD-10 & timing

> specific S54.0 Injury of ulnar nerve at forearm level

>other

Level of injury

> specific

Unspecified

Laterality

> specific

rother

Stage of care

Specificity ICD-10:-timing/progress modifier

✓ 5th S54.0 Injury of ulnar nerve at forearm level

X 7th S54.00 injury of ultrar nerve at forearm level, Unspecified arm

S54.01 lajury of ulnar nerve at forearm level, Fight arm S54.01 Injury of ulnar nerve at forearm level, left arm

✓ Needs following:

X - place holder

7th - character "modifier"

Specificity ICD-10:-timing/progress modifier

S54.0 Injury of ulnar nerve at forearm level

X 7th S54.00X Injury of almar nerve at forearm level, unspecified arm

S54.01X Injury of ulnar nerve at forearm level, Fight arm VX 716 S54.01X injury of ulnar nerve at forearm level, left arm

> The appropriate 7th character is added to each code from category S54

A initial encounter

D subsequent encounter

S sequelae

Specificity ICD-10:-timing/progress modifier

S54.0 Injury of ulnar nerve at forearm level

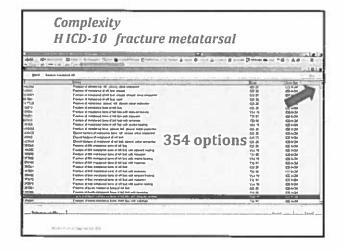
✓ X 7th S54.00X injury of ulnar nerve at forearm level, UESpecified arm

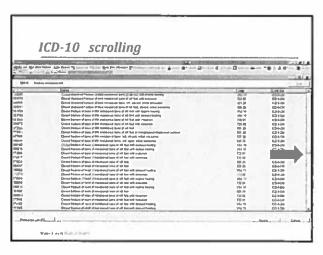
S54.01X injury of ultrar nerve at forearm level, right arm

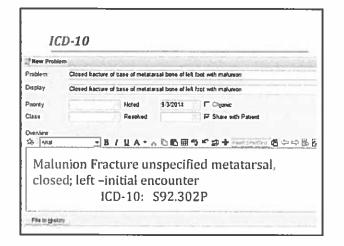
S54.01X injury of ulnar nerve at forearm level, left arm

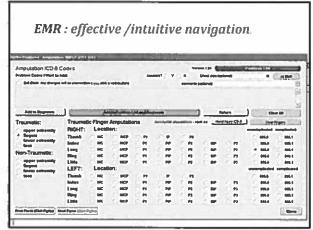
S54.01X A

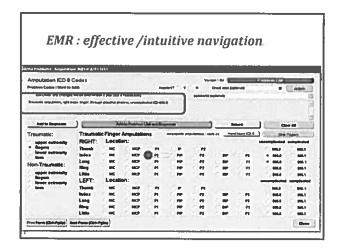
injury of ulnar nerve at forearm level, right arm; initial encounter

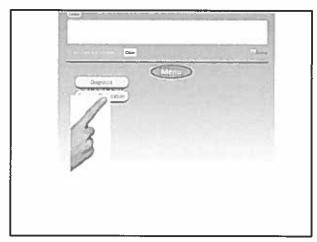


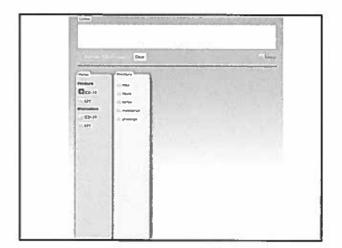


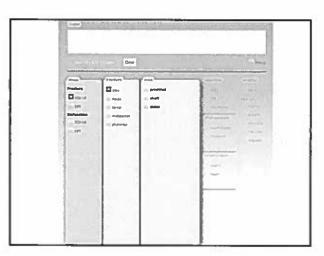


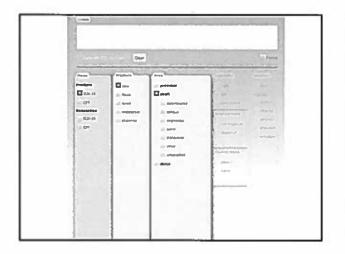


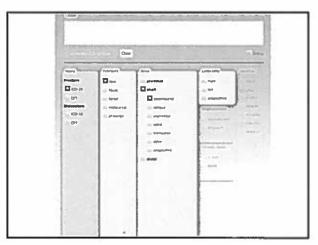


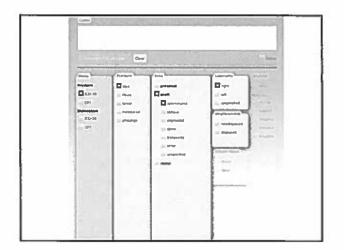


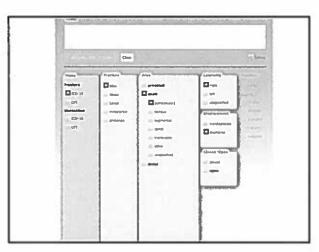


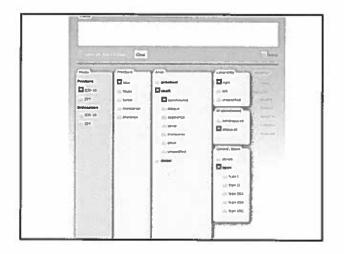


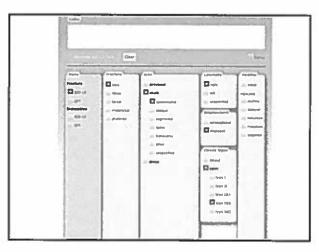


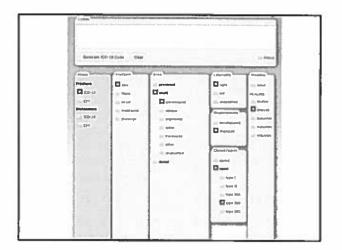


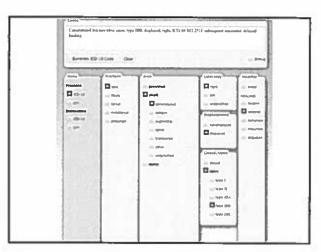












Mechanism of Injury

- Very compicated
- Example
 - **≻**Pedestrian
 - □Fall
 - □Stuck by
 - **□**Bitten by
 - □Fell from

Mechanism of Injury

- Very compicated
- Example
 - **≻**Pedestrian
 - □Fall
 - Stuck by
 - ☐Bitten by ☐Fell from
- ☐ Pedal cycle
- ☐ Motorcycle
 ☐ 4 wheel vehicle
- □ Bus
- ☐ Truck
- ☐ Train

What is available?

- •Complex process
- •Non-intuitive programs



"I thought I was on to something but I can't figure out how to move it."

What is needed?

- •Physician / end-user involvement
- •Informatics, not process
- •Intuitive not iterate (taught)
- --no "lunch and learns", classes etc.
- Appropriate evolution
- •Designed to care for patient & bill



How will the Financial Incentive to Provide THA and TKA for High-risk Patients Change with Flat-rate Bundled Payments?

R. Carter Clement, MD, MBA; Michael M. Kheir, MD; Adrianne E. Soo, BS; Peter B. Derman, MD, MBA; David N. Flynn, MD, MBA; L. Scott Levin, MD, FACS; Lee A. Fleisher, MD





Background

- CMS experimenting with "Bundling"
- Recently proposed mandatory bundled payments in TJA beginning Jan 2016
- Meant to change incentives created by "Fee for service" payments
- Risk of "Cherry picking"

Background

- Need for well-designed risk stratification
- Still, "flat rate" bundling programs predominate
- Currently, CMS bases payments on MS-DRG Weights
- Extra compensation for "MCC" modifiers

Study Questions

What is the financial impact of major medical complications among Medicare patients undergoing total hip arthroplasty (THA), both currently and with "flat-rate" bundled payments?

Are certain patient characteristics predictive of major complications?

Methods

- THA & TKA examined, THA data only here
- Retrospective, 553 primary elective THAs in Medicare-eligible patients (age 65+) at an urban academic center, 2 year period
- Contribution Margin: reimbursement less variable cost (represents hospital's short-term incentives)
- Profit: reimbursement less total cost (represents long-term incentives)

Methods

- Patients with an MCC were compared to those without on basis of profit & CM
 - For current reimbursement levels
 - With flat-rate bundled payments
- Also compared on basis of clinical & demographic factors

Results: Contribution Margin No MCC + MCC P-value (n=507) (n=46)Variable cost \$9,496 \$14,590 <0.01 <0.01 \$16,051 \$26,183 Contribution margin \$6,997 \$10,317 0.02 Current margin relative to patients \$3,319 0.02 without major complications Margin with flat-rate bundled nents relative to patients -\$5,094 <0.01 without major complications Change in Margin with flat-rate bundled payments -\$8,413 <0.01

Results: Profit					
	No MCC (n=507)	+ MCC (n=46)	P-value		
Total cost	\$17,629	\$28,890	<0.01		
Reimbursement	\$16,051	\$26,183	<0.01		
Profit	-\$1,212	-\$4,423	<0.01		
Current profit relative to patients without major complications		-\$3,211	<0.01		
Profit with flat-rate bundled payments relative to patients without major complications	-	-\$11,261	<0.01		
Change in Profit with flat-rate bundled payments	-	-\$8,050	<0.01		

Results: Patient Characteristics				
	+ MCC	No MCC	P-Value	
Age (years)	76.2	73.8	0.02	
Gender (Male)	36.3%	43.5%	0.39	
ASA (≥ 3)	69.6%	38.5%	< 0.01	
ВМІ	30.3	28.8	0.12	
LOS (days)	7.7	4.1	< 0.01	
Race				
White	63.0%	76.5%	0.02	
Black	28.3%	19.1%	0.16	
Asian Native	2.2%	0.4%	0.12	
American	0.0%	0.4%	0.67	
Other	6.5%	1.6%	-	
Unknown	0.0%	2.0%	-	

A very similar pattern of results was found among TKA patients, but the procedure was profitable for hospitals with and without complications (\$1,344 & \$1,562, respectively) Again, ASA grade was an important predictor of major complications

Conclusions

- TJA complications increase hospital costs
- Current Medicare reimbursement is higher for patients with major complications
 - Covers variable, not fixed costs for THA
 - Covers TKA costs well
- Flat-rate bundled payments would create a much larger incentive against these patients
- Risk factors for major complications can be identified, so "cherry picking" is a real threat

Conclusions

CMS and other payers should design rigorous risk adjustment methodologies before rolling out bundled payments to prevent barriers to care for high-risk patients

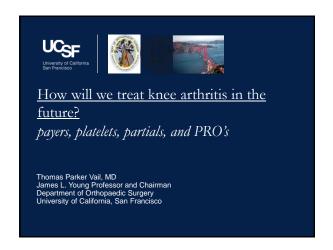
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- 12. Healy WL, Rana AJ, Iorio R. Hospital Economics of Primary Total Knee Arthroplasty at a Teaching Hospital. *Clin. Orthop.* 2011;469:87–94.

Thank You



Disclosure

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Dr. Vail is a consultant for DePuy (consulting fees and royalties). He is a Director on the ABOS, and the Boards of AAHKS, the Hip Society, and the Knee Society.

UCSF

Change.

UCSF



We are in a time of tremendous change and evolution with unparalleled opportunities to reshape how we **deliver** care for patients, **define** our field, and incorporate **discovery** into practice.

Threats.	
	UC _{SF}

Focus on cost

Total direct **expenditures** for musculoskeletal conditions have been estimated to be over **one trillion** dollars annually, or around **7% of the GDP**.

The average hospital **cost** for knee replacement surgery is \$35-45,000. 500-600,000 TJA are performed annually.

Cost: \$17.5 Billion!

UCSF

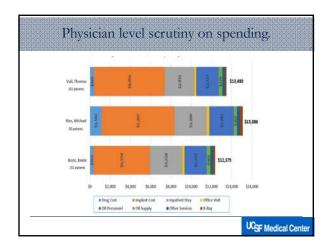
Evidence-based decisions: "Pay for quality, not quantity. Value. Transparency."







Value = quality/cost



Hospital/physician leve	el scrutiny	of peri	formance
Consumer Reports or 9 highest, 12 lowest pe	es hospita		of the street of contract of the case of
	Tiorming	поѕриа	15
			UCSF

Payer strategies to shift risk to provider

- •Payers (GAO report) recognize that financial incentives could induce some physicians to oversupply overvalued services and undersupply undervalued services
- Population management through accountable care (ACO)
- •Episode of care management through bundles (bundled care)

iraica care)	PROTECTION PROTECTION	NC
	#PATIENT PROTECTION AND AFFORDABLE CARE A	CT

12 Presentation Title and/or Sub Brand Name Here

H.R. 2, the "Medicare Access and CHIP Reauthorization Act of 2015" (MACRA)

Performance assessment of eligible professionals:

- Quality (measures developed through notice, registries, global and population based measures)
- Resource use
- Clinical practice improvement (access, population management, safety, alternate payment participation)
- Meaningful use (EHR)

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H.R. 2, the "Medicare Access and CHIP Reauthorization Act of 2015" (MACRA)

Performance scoring and payment adjustments:

- Negative Adjustments: The maximum negative adjustment will be as follows: 4% in 2019, 5% in 2020, 7% in 2021, and 9% in 2022 and subsequent years.
- Zero adjustments
- Positive adjustments: balanced with negative.
- Additional incentives: linear increase

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9/20/2015

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H.R. 2, the "Medicare Access and CHIP Reauthorization Act of 2015" (MACRA)

5% bonus on Medicare disbursements through alternative payment models (APM) such as ACO and bundled care

- 2019 and 2020, at least 25% of the Part B payments
- 2021 and 2022, at least 50% of Part B payments
- \bullet 2023 and each subsequent year at least 75% of Part B

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PROPOSED RULE: MEDICARE PROGRAM; COMPREHENSIVE CARE FOR JOINT
REPLACEMENT PAYMENT MODEL FOR ACUTE CARE HOSPITALS FURNISHING
LOWER EXTREMITY JOINT REPLACEMENT SERVICES
[CMS-5516-P]

SUMMARY

On July 9, 2015, the Centers for Medicare & Medicaid Services (CMS) posted a proposed rule to implement a new Medicare Part A and B payment model, called the Comprehensive Care for Joint Replacement (CCJR) model, as a demonstration project under section 1115A of the Social Security Act. Under the model, acute care hospitals in certain selected geographic areas would receive retrospective bundled payments for episodes of care for lower extremity joint replacement or reattachment of a lower extremity. All related care within 90 days of hospital discharge from the joint replacement procedures would be included in the episode of care. Participation would be mandatory for hospitals selected to be in the demonstration.

The rule was published in the July 14th issue of the *Federal Register*. The 60-day public comment period ends at close of business on September 8, 2015. If finalized as proposed, the policies in the proposed rule would take effect on January 1, 2016.

16 Presentation Title and/or Sub Brand Name Here

2015

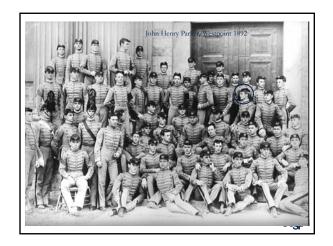
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Current tension in orthopaedic practice

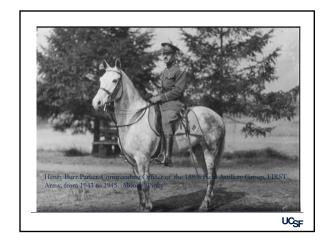
Common	Controversial
Indications for surgery "straight- forward"	Huge regional variation
Under 50: fastest growing segment	Under 50: least favorable outcomes
Personalized	Standardized
High cost	High value
Highly developed marketing	Poorly developed outcome reporting
More people insured	More people underinsured

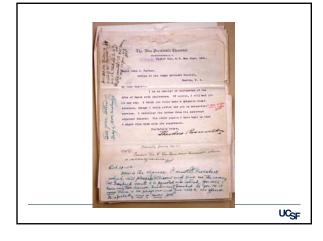
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Take action?









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		quality	



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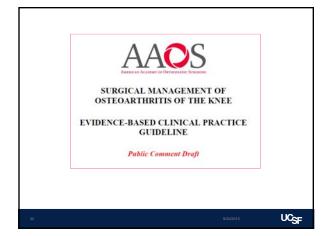
There is a financial imperative for reform

Musculoskeletal disorders and diseases are the most common "health condition" in the United States, the leading cause of disability, affecting all age groups including children and adults, and accounting for more than half of all chronic conditions in people over 50 years.

We must be aware of what is going on around us in order to succeed in our mission	
UC _{SF}	
What made us successful yesterday will not	
W hat made us successful yesterday will not necessarily be the right formula for tomorrow.	
Beyond Basketball, Mike Krzyzewski, Warner Business Books, 2006	
UC _{SF}	
Advocate.	

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Copyright \oplus 2013 by The Journal of Bone and Joint Surgery, Incorporated	
y y y y	
The Direct and Indirect Costs to Society of Treatment	
for End-Stage Knee Osteoarthritis	
David Ruiz Jr., MA, Lane Koenig, PhD, Timothy M, Dall, MS, Paul Gallo, BS, Alexa Nazzikul, BA, Javad Parvizi, MD,	
and John Tongue, MD	
Investigation performed at KNG Health Consulting, LLC, Rockville, Maryland	
Conclusions: The estimated lifetime societal savings from the more than 600,000 total knee arthroplasties performed	
in the U.S. in 2009 were estimated to be approximately \$12 billion. These societal savings primarily accrued to patients	
and employers. The study demonstrates the importance of a societal perspective when considering the costs and benefits of total knee arthroplasty and policies that will affect access to this procedure.	
or total wiree arthropiasty and politices triat will affect access to this procedure.	
LIO.	
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Outcome assessment without risk adjustment	
pushes aside the most vulnerable patients.	
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documentation of closical risk factors for lower extremity arthropicasty	
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☐ Worksteen compensation case V70.3	
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Companies kay defensity 733.63	
Province ORP hip 715.25	
Personal CREP bases 713.26	
Degravining-psychiatric disease 300.9	
30 9202015 UC_{SF}	

Define practice.	
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AAOS Performance Measures Committee (Council on Research and Quality)
Evidence* Clinical practice guideline (CPG) Appropriate use criteria (AUC) Clinical performance measures (outcome based) Performance assessment
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AAOS Performance Measures Committee (Council on Research and Quality)

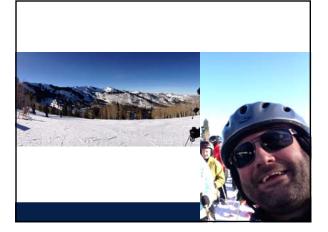
- Assessing function and pain in patients with <u>osteoarthritis</u>
- •The management of hip fractures in the elderly

UCSE

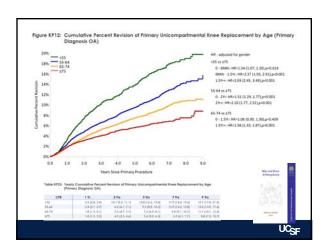
The evidence basis for defining quality is disappointingly sparce

- Evidence is poor (DVT, dental prophylaxis, HA injections)
- Recommendations are controversial (HA injections)
- •Unintended consequences may be dangerous (efficiency measures?).

 $\text{UC}_{\!S\!F}$







Does the evidence support change?

"Be careful about reading health books. You may die of a misprint."



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The value-based use of "quality"

"The value-based use of the term quality refers strictly to patient-centered health outcomes and does not include measures of processes or patients' satisfaction with services that do not directly impact their health."

Improving Value in Musculoskeletal Care Delivery

AOA Critical Issues

David H. Wei, MD, MS, Gillian A. Hawker, MD, MSc, David S. Jevsevar, MD, MBA, and Kevin J. Bozic, MD, MBA





"When you get a hip replacement, it's not how quick did you get out of bed, but how soon did you get back to playing golf. And unless we know you're a golfer, we don't really know how to then measure the outcome..."

— Dr. David Feinberg, CEO, UCLA Health System



What is a quality measure?

National Quality Measure Clearinghouse www.qualitymeasures.ahrq.gov

<u>Access</u> – timely and appropriate care

<u>Outcome</u> – health state of a patient resulting from health care

<u>Patient experience</u> – aggregate reports of patients

<u>Process</u> – health care service provided to or on behalf of a patient

<u>Structure</u> – capacity to provide care (nurse/patient ratio)



What is a quality measure? National Quality Measure Clearinghouse www.qualitymeasures.ahrq.gov

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Patient reported outcome (PRO)

e117(1)

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Comparison of Patient-Reported and Clinician-Assessed Outcomes Following Total Knee Arthroplasty

Gaurav Khanna, MD, Jasvinder A. Singh, MD, MPH, Donald L. Pomeroy, MD, and Terence J. Gioe, MD
Investigation performed at the Minnapolis Vetreum Affairs Medical Center, Minnapolis, Minneona,
and the University of Louisville Medical College, Louisville, Kennedy



ORIGINAL INVESTIGATION

ONLINE FIRST

The Cost of Satisfaction



Joshua J. Fenton, MD, MPH; Anthony F. Jerant, MD Klea D. Bertakis, MD, MPH; Peter Franks, MD

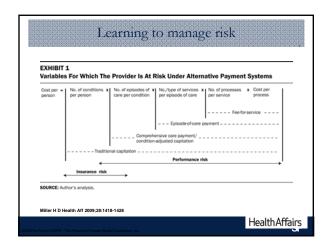
Conclusion: In a nationally representative sample, higher patient satisfaction was associated with less emergency department use but with greater inpatient use, higher overall health care and prescription drug expenditures, and increased mortality.

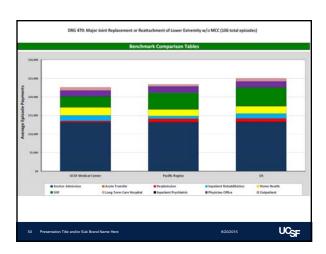
ARCH INTERN MED/VOL 172 (NO. 5), MAR 12, 2012 WWW.ARCHINTERNMED.COM 405

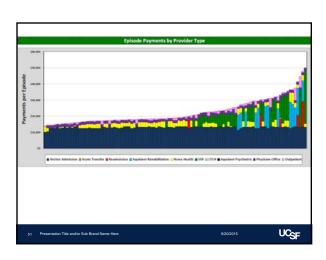


Innovate.









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				ve Quality	
and Eff	iciency i	n Elect	ive Col	on Surgery	Ÿ

Donald E. Fry, MD; Michael Pine, MD, MBA; Barbara L. Jones, MA; Roger J. Meimban, PhD

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Personalize <u>and</u> standardize.



TKA: innovation that has improved recovery and ROM in my patients

- PAIN CONTROL (hemostasis and pre-emptive pain management) early
- 2. Early mobilization without weight bearing restrictions early
- 3. Balancing the knee long term

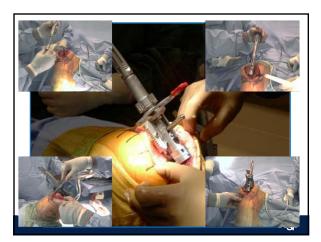
Strategies to balance the knee

Measured resection

- Common in primary TKA
- Ligaments balanced after bone cuts
- Requires intact skeletal references
- Not ideal for cases of bone

Gap balancing

- Common in primary TKA
- Ligaments balanced before bone cuts
- Requires awareness of joint line
- Can be used in cases of bone



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NH-P	Published in final edited form as: Cancer Epidemiol Biomarkers Prev. 2013 May; 22(5): 972–983. doi:10.1158/1055-9965.E
A Aut	Identification of PTHrP(12-48) as a plasma biomarker as
ਰੂ	with breast cancer bone metastasis
NIH-PA Author Manuscript	Charity L. Washam ^{1,2,8} , Stephanie D. Byrum ^{1,3,8} , Kim Leitzel ⁴ , Suhail M. Ali ⁵ , A Tackett ² , Dana Gaddy ^{1,6} , Suzanne E. Sundermann ¹ , Allan Lipton ⁴ , and Larry J. ¹ Department of Orthopaedic Surgery, Center for Orthopaedic Research, University of for Medical Sciences, Little Rock, AR
	² Department of Bioinformatics, University of Arkansas at Little Rock, Little Rock, AR
	³ Department of Biochemistry and Molecular Biology, University of Arkansas for Medi Little Rock, AR
z	⁴ Penn State/Hershey Medical Center, Hershey, PA; Penn State/Hershey Med. Center PA
NIH-PA	5VAMC, Lebanon, PA, Hershey, PA; Penn State/Hershey Medical Center, Hershey, I
DA A	⁶ Department of Physiology and Biophysics, University of Arkansas for Medical Scien

Research priorities.

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Total knee arthroplasty is a both a very common and fast growing part of orthopaedic practice. Due to the associated costs and frequency of total knee procedures in the United States, there is a high priority placed upon optimization of outcome, minimizing complications, and assessing performance. Three areas of focus have been identified as having both a clinical priority and high degree of relevance to orthopaedic research: performance measures and outcome, peri-prosthetic infection, and optimization of surgical technique.

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Education priorities.

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Alignment in education: residency training, certification, and practice

Incorporate assessment of outcomes/skills
Avoid "add on" incremental work
Should be objective, reflective and non-punitive
Actively encourage surgeon involvement
Include hospital system care improvement



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Knee Arthritis – a case study in future practice

- Accept/understand change
- Acknowledge threats
- Take action
- Define practice
- Measure results
- Innovate (measure results again!)
- Prioritize research
- Align education



